

1) What insurance company (ies) are reflected in this response?

Response: UnitedHealthcare Insurance Company (UHC) and UnitedHealthcare of the Midwest, Inc. (UHCm)

2) For Applied Behavior Analysis services/treatment, does the company have specific procedure codes that it would like to be used for billing purposes? Please indicate if any of these codes are limited in time and thus require units of treatment to be specified.

Response: We recommend the following codes to be used for billing purposes by licensed Board Certified Behavior Analysts (BCBA); or licensed BCBA's or licensed physicians supervising ABA paraprofessionals delivering ABA treatment services in order to have claims paid efficiently according to the member's benefit plan. If providers have questions concerning claims, please call the number on the back of the member's ID card or you can locate information @ www.ubhonline.com ~ select ~ Autism/Applied Behavior Analysis (ABA) Treatment Corner.

HCPC Code	Standard Service Description	ABA Service Description
H0031	Mental health assessment, by non-physician, per hour	Direct Services for Assessment by BCBA; per hour
H0032	Mental health service plan development by non-physician (per hour)	Supervision of Paraprofessional by BCBA; per hour
H2012	Behavioral Health Day Treatment, per hour	Direct ABA Services by BCBA; per hour
H2019	Therapeutic Behavioral Services, per 15 min.	Services by ABA Paraprofessional; per 15 min.

3) Of the treatments identified in the law, will the company require pre-certifications or preauthorizations for any treatments or services (check all that apply):

Response: We recommend that all Missouri fully-insured members or providers contact the Mental Health/Substance Use Disorder Designee or Customer Care at the number on the back of the ID card to determine if the employer's specific benefit plan requires pre-certifications and/or pre-authorization for autism spectrum disorder (ASD) level of care treatments or services. All inpatient services require pre-notification and may require pre-authorization or pre-certification. All ASD services or treatments that are delivered by non-participating providers will require pre-notification and/or pre-authorization. All Applied Behavior Analysis services will require pre-certification.

- Psychiatric care;
- Psychological care;
- Habilitative or rehabilitative care, including applied behavior analysis therapy;
- Therapeutic care;
- Pharmacy care;
- Other – Specify: _____

4) What telephone numbers should providers use to contact the company for pre-certifications or preauthorizations, if required, for the following treatments or services (please complete for all that are applicable):

- Psychiatric care;
- Psychological care;
- Habilitative or rehabilitative care, including applied behavior analysis therapy;
- Therapeutic care;
- Pharmacy care;
- Other – Specify: _____

Response: Providers should use the contact telephone number listed on the Members' ID card to reach the Mental Health/Substance Use Disorder Designee to inquire about psychiatric care, psychological care, and habilitative or rehabilitative care.

5) What should a provider do if the patient has already been diagnosed as being in the autism spectrum and is currently undergoing treatments that are now covered under this law?

Response: We recommend that all Missouri fully-insured members or providers contact the Mental Health/Substance Use Disorder Designee or Customer Care at the number on the back of the ID card to determine if the employer's specific benefit plan requires pre-certifications and/or pre-authorization for autism spectrum disorder (ASD) level of care treatments or services. All inpatient services require pre-notification and may require pre-notification and may require pre-authorization or pre-certification. All ASD services or treatments that are delivered by non-participating providers will require pre-notification and/or pre-authorization. All Applied Behavior Analysis services will require pre-certification.

6) Does the company have a specific form that must be used or required elements that must be included when submitting a treatment plan? If so, please attach a sheet detailing such information or provide an internet address where such information can be located.

Response: The current form can be found at the following internet site.

<https://www.ubhonline.com/html/autism.html>

7) How should a claim with multiple diagnoses (including autism) and services be coded to ensure payment under this mandate?

Response: The provider would need to bill autism as the primary diagnosis and include the appropriate autism related service codes.

8) What are the companies' credentialing requirements? Is the company waiving any credentialing requirements for Autism Service Providers or ABA providers?

Response: The following is the current BCBA/ABA Agency credentialing criteria used by our organization.

Individual Board Certified Behavior Analysts – Solo Practitioner

- BCBA or BCBA-D with active certification from the National Behavior Analyst Certification Board
- A minimum of six (6) months of supervised experience or training in the treatment of Autism Spectrum Disorders
- Minimum liability coverage of \$1 million per occurrence/ \$1 million aggregate

ABA Agencies

- BCBA or licensed clinicians performs skills assessments and provides direct supervision of paraprofessionals in joint sessions with client and family
- Paraprofessionals receive appropriate training and supervision by BCBA's or licensed clinician
- Pre-contractual site audit for unaccredited agencies
- Minimum professional liability coverage of \$1 million per occurrence/ \$3 million aggregate; minimum general liability coverage of \$1 million/\$1 million
- BCBA or licensed clinician on staff providing program oversight

The company is currently not waiving credentialing requirements for Autism Service Providers or ABA providers.

9) Where can a provider go or call to get more information about contracting with the insurance company?

Response: United Behavioral Health has created an "Autism/ Applied Behavior Analysis (ABA) Corner" on its provider internet portal at www.ubhonline.com. This section (located under the "Treatment Updates" column) includes information on how to join the network and documents used in the clinical review process. The information can be accessed by non-contracted providers also.

10) Is there any other information the company would like to share?

Response: Not at this time (7/18/11).